

decimal Bolus Designer System Requirements

Purpose

The purpose of this document is to provide an indication of the minimum and recommended system requirements to be able to run the decimal Bolus Designer software (including both the decimal Launcher and the decimal Bolus Designer user client).

Minimum System Requirements

Operating System	64-bit Windows 10
Processor	Intel Core i7 2.2+ GHz (quad-core) or equivalent processor
Memory	16 GB RAM
Video	OpenGL 2.0+ compatible dedicated graphics card
Display	1920 x 1080 native resolution
Hard Disk	SSD with 500 MB for application + 25 GB for cache space
Connectivity	High Speed internet connection
Permissions	Local user installation (non-admin)

Graphics Requirements and OpenGL

OpenGL 2.0 or later is required for the application to correctly function (3D views, BEV, block projections, etc). As such, the following scenarios can cause issues with the application:

- **Virtual Machines:** Many virtual machines (e.g.: Hyper-V, VMWare, EC2, etc) may not have a graphics card (GPU). As such the default OpenGL drivers loaded are normally version 1.1, which is not sufficient to run the application.
- **Remote Desktop:** Remote Desktop Protocol (RDP) connections may have trouble loading OpenGL drivers from the host PC, even if the host has a dedicated graphics card (GPU). This seems to be a graphics card/driver issue and is based on the configuration of your host computer. The following article(s) are a few common issues and potential solutions to common OpenGL and RDP problems:
 - GPU Support: NVIDIA's Quadro and GeForce (with Driver Pack 440 or later) are some of the few cards that support OpenGL RDP passthrough. (1),(2).
 - Disabled Group Policy: RDP handles newer versions of OpenGL on Windows 10, but is disabled by default via Group Policy (3).
- **Integrated graphics:** May not have the required OpenGL drivers or dedicated graphical processing capabilities to efficiently use the application.

Please note, if you're using a laptop or computer with on-board (i.e. CPU) integrated graphics rendering option, be sure your graphics cards settings are such that the appropriate dedicated graphics card is used for the application as using the CPU for both local calculations and graphics rendering will cause substantial usability reductions for the application.

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Network Requirements

decimal Bolus Designer uses HTTPS communications to our [decimal Direct](#) API service to authenticate users, manage application permissions, and order patient hardware. This address and port must be open to passive communication with external addresses from the machine that is running decimal Ordering Tool. Note that all communication is initiated from the application (i.e., there should be no need to forward ports to the client workstations), however, you must ensure that the following address be allowed to communicate with the user's workstation in order for the software to function properly:

Server URL	direct.dotdecimal.com (64.128.252.104)
Port	443 (HTTPS)

In addition, decimal Bolus Designer requires the [decimal Launcher](#) application for application access and [release management](#). As such, satisfying the [network requirements of the decimal Launcher](#) application are also required for using the decimal Bolus Designer application.

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